

Te Poari ā-Rohe o Māngere-Ōtāhuhu
Te Rīpoata ā-Tau 2018/2019

Māngere-Ōtāhuhu

Local Board Annual Report 2018/2019



Mihi

Tuia te rangi e tuu iho nei,
 Tuia te papa e takoto ake nei,
 Tuia ki te waahi ngaro,
 ki a raatou maa.
 He kura ka tangihia, he maimai aroha.
 Ka mihi ki te whare o Pootatau
 me te ahurewa tapu o Te Kiingitanga.
 Me whakahoonore hoki a Kiingi Tuuheitia,
 pai maarire ki a ia me toona whare.
 Mai i Te Riu o Waikato ki Te Taahuhutanga
 o te Waka o Tainui ki Ngaa Hau Maangere.
 Ka titiro atu ahau ki runga. He manu
 e rere raa i te tihī o Te Pane a Mataoho.
 Ka rere atu raa ki te raawhiti,
 ka rangona te moana e tangi tiikapa ana.
 Ka huri atu ki te uru ki Te Maanukanuka o Hoturoa
 ko te kaahui tipua ka whakamihia.
 Ka hoka te manu ki Te Ihu a Mataoho,
 ki a Maungataketake.
 Kia hiwa raa!
 Ko Te Motu o Hiaroa ki tai,
 Ko Te Puketāpapa a Hape ki uta.
 Ka rere tonu ki Te Puukaki Tapu o Poutuukeka
 e kiia raa ko 'Ngaa Tapuwae o Mataoho'.
 E tau ana!
 He ara moo taatou – he kaupapa aa-rohe
 hei arataki i ngaa mahi kei mua i a taatou katoa.
 Ko te wawata, ka haere whakamua tonu,
 kia tutuki ai ngaa whakaritenga katoa,
 hei oranga moo te rohe me oona iwi.
 Kia ea ai te koorero,
 'Te pai me te whai rawa o Taamaki'.

Bind the sky on high,
 Bind the earth below,
 Bind all that which is not seen,
 and them now passed.
 We acknowledge and we remember them.
 We honour the house of Pōtatau Te Wherowhero
 and the sacred mantle of the Māori King Movement.
 We acknowledge the leadership of King Tūheitia,
 may peace be with him and his household.
 From Waikato to Ōtāhuhu where the Tainui waka
 was carried overland and then Māngere.
 I look upward. There is a bird
 at the summit of Māngere Mountain.
 It sets flight eastward
 where the cry of Tikapa Moana is heard.
 He turns westward to Manukau Harbour,
 there, the spiritual guardians are acknowledged.
 The bird coasts to Ihumātao,
 then to Maungataketake.
 Heed its call.
 There's Puketutu Island out just offshore,
 with Puketāpapa inland.
 His flight journeys on to Pūkaki (Crater)
 also known as The Sacred Footprints of Mataoho.
 There, he rests.
 This is a path for us – a neighbourhood endeavour,
 designed to lead the work that lies before us all.
 We hope that progress continues
 until all aspirations are met,
 for the benefit of the region and all its people.
 May the axiom hold,
 "The wealth and abundance of Tāmaki."

He kōrero mō tēnei rīpoata

About this report

This annual report tells the story of how Auckland Council has performed in delivering services in the Māngere-Ōtāhuhu Local Board area from 1 July 2018 to 30 June 2019.

You can read about our progress, expenditure, service performance and challenges faced in 2018/2019. It's part of the wider annual reporting package for the Auckland Council Group and meets our Local Government Act 2002 obligations to report on our performance against agreed measures. It also reports against the council's Long-term Plan 2018-2028 (10-year Budget 2018-2028) and the Māngere-Ōtāhuhu Local Board Agreement 2018/2019.

This report also reflects the local flavour of your area by profiling its population, people and council facilities. It also features a story about a council or community activity that adds special value to the area and demonstrates how together we're delivering for Auckland.

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The Māngere Mountain Education Centre guided walk

He kōrero mai i te heamana From the chairperson



It has been another busy year for the board, delivering significant investment in projects and programmes to improve local parks and community facilities, and supporting local communities in daily activities.

We have completed a number of projects: renewed toilets at the Kiwi Esplanade boat ramp, funding for the Manukau Yacht and Boat Club to water blast the boat ramp to combat the issues with a slippery surface, continued removal of mature mangroves at Mahunga Drive and improving the Mascot Avenue walkway.

The board is investing in the heart of our communities through grants to assist youth, elderly, and indigenous and ethnic communities to deliver projects. Events this year include the combined Anzac Day service in Ōtāhuhu with the addition of a new flagpole at Piki Thompson Way and the board-funded Movies. Our volunteer recognition awards saw hundreds of our locals acknowledged for their hard work and efforts.

Our five business districts received significant funding from the board to continue building capacity to achieve wider economic and safety outcomes identified in their annual strategic plans.

Currently, the board is working with Hobson Land Company, Housing New Zealand and Auckland Council departments to ensure the Māngere Precinct redevelopment area will see much-needed infrastructure to service up to 10,000 new dwellings over the next 10-plus years.

It has been pleasing to see our board's original plans becoming reality. Over the next few months, we will deliver the upgraded Naylor's Bridge, refurbishments of the Moana-Nui-A-Kiwa Leisure Centre, the Māngere town centre library, and the Māngere Old School house. The reviewed concept plan for Boggust Park will include a new play area, pathway, exercise equipment and toilet block.

la Manuia
Lemauga Lydia Sosene
Chairperson, Māngere-Ōtāhuhu Local Board

Te Poari ā-Rohe o Māngere-Ōtāhuhu Māngere-Ōtāhuhu Local Board



Your board

(L to R): Tafafuna'i Tasi Lauese, QSM, JP, Carrol Elliott, JP, Makalita Kolo, Togatolu Walter Togiamua (Deputy Chairperson), Christine O'Brien, Lemauga Lydia Sosene (Chairperson), Tauanu'u Nick Bakulich



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Closed Saturday, Sunday and public holidays



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Ngā kaupapa me ngā whakapaipai ake

Māngere-Ōtāhuhu projects and improvements

KEY TO CURRENT & PLANNED PROJECTS

-  Delivered Projects
-  Planned and current projects
-  Current playground upgrades
-  Current track and footpath renewals
-  Carpark Renewals

- ### LEGEND
-  Public open space (Unitary Plan)
 -  Motorway
 -  Major Road
 -  Arterial Road
 -  Medium Road
 -  Minor Road



Māngere-Ōtāhuhu Economic profile 2016. <https://ecoprofile.infometrics.co.nz/Mangere-Otahuhu> and Statistics New Zealand 2013 Census.

A population of **79,900** projected to increase to 97,000 by 2033. **60%** of residents identify as Pasifika, **16%** Māori.

Unique natural features include the **Manukau Harbour Coastline**, the **Ōtuataua Stonefields** and **Māngere Mountain**



28% of residents are children under 14 with **45%** of the population aged under 24



We're home to more than **100** local parks and sports fields, **4** libraries, **3** community centres and **2** recreation centres and swimming pools

Tā mātou pūrongo whakahaere mahi

Our performance report

Local Community Services

The board provided \$400,000 in funding to help community arts and culture groups run their activities. We supported community-led programmes through our arts broker programme and Signature arts and culture event. These showcased Māori

and Pasifika art, and helped build capacity and grow the local network. We funded extended library opening hours to meet residents' needs.

● Achieved ● Substantially achieved ● Not achieved

	Outcome	Year-on-year change	2019 Target	2019 Result	2018	2017	How did we perform
Provide safe, reliable and accessible social infrastructure for Aucklanders that contributes to placemaking and thriving communities							
Percentage of Aucklanders that feel their local town centre is safe - day time	●	▲	63%	70%	57%	63%	
Percentage of Aucklanders that feel their local town centre is safe - night time	●	▲	19%	17%	15%	19%	Although the target wasn't met, it has improved since last year. Crime prevention programmes, neighbourhood and community safety patrols, and volunteers are active around town centres and some residential areas. We've had significant calls for police intervention. While homeless people congregating outside supermarkets and fast food outlets is outside our control, this adds to residents not feeling safe at night.
Utilising the Empowered Communities Approach, we support Aucklanders to create thriving, connected and inclusive communities							
The percentage of Empowered Communities activities that are community led	●		35%	84%	New Measure	New Measure	
The percentage of Empowered Communities activities that build capacity and capability	●		30%	59%	New Measure	New Measure	
We fund, enable and deliver arts and culture experiences that enhance identity and connect people							
The percentage of arts, and culture programmes, grants and activities that are community led	●		80%	65%	New Measure	New Measure	This is a new measure. While we didn't meet target, our programme and projects to build capacity and grow the local network continued increasing the number of community-led arts and culture events.
We fund, enable and deliver community events and experiences that enhance identity and connect people							
The number of attendees at council-led community events	●		2,100	200	New Measure	New Measure	Attendance at two Movies in Parks was affected by bad weather resulting in lower attendance at the first event and cancellation of the second event due to the March 15 incident in Christchurch.
The percentage of attendees satisfied with a nominated local community event	●		75%	73%	New Measure	New Measure	Portage Crossing is a new nominated local community event and the level of satisfaction is encouraging. Feedback suggests we could improve with more shade, more food options and better communication about the arrival of waka.
We provide art facilities, community centres and hire venues that enable Aucklanders to run locally responsive activities, promoting participation, inclusion and connection							
The number of participants in activities at art facilities, community centres and hire venues	●		447,625	455,470	New Measure	New Measure	
The percentage of art facilities, community centres and hire venues network that is community led	●		25%	33%	New Measure	New Measure	
We provide library services and programmes that support Aucklanders with reading and literacy, and opportunities to participate in community and civic life							
The number of internet sessions at libraries (unique sessions over public computing or public WiFi networks)	●		680,000	598,898	New Measure	New Measure	Closure of the Māngere Town Centre library in May and June for refurbishment contributed to the reduction in WiFi and internet sessions. The decline across our board area was higher than the regional trend of 5 per cent, despite Māngere Bridge Library increasing WiFi sessions by 6 per cent.
The number of visits to library facilities	●		700,000	592,297	New Measure	New Measure	Closure of the Māngere Town Centre Library for refurbishment reduced visits. Refurbishment should deliver a better customer experience since its reopening in July 2019. The SouthSci programme at Māngere Bridge and the Creating Home programme with The Southern Initiative at Māngere East should encourage more visits to Māngere-Ōtāhuhu libraries overall.
Percentage of customers satisfied with the quality of library service delivery	●	▲	85%	94%	87%	86%	

Local Community Services measures Cont'd over

Local Community Services cont'd

We provide recreation programmes, opportunities and facilities to get Aucklanders more active, more often							
The percentage of park visitors who are satisfied with the overall quality of sportsfields	●		75%	72%	New Measure	New Measure	Lower satisfaction is linked to the shortage of fields with lights and overall shortage of sports fields in our area. This is being addressed with funding for sports field upgrades in Moyle and Williams Parks and projects to address the shortfall of lit fields.
The customers' Net Promoter Score for Pool and Leisure Centres	●	▼	51	47	49	51	While the cumulative rating is lower than previous years, the result is still one of the highest in the region. Customer ratings are particularly high for friendliness, supportive staff, good instructors and value for money. Further areas for improvement include clean and tidy changing rooms, well-maintained equipment and crowding at busy times.
We provide safe and accessible parks, reserves, and beaches							
The percentage of users who are satisfied with the overall quality of local parks	●		75%	54%	New Measure	New Measure	Contributing factors to this result include growth pressures on open space and/or increasing demand for new activities on parkland, and external factors influencing residents' perception of council services. Continued investment such as playground upgrades in Boggust and Māngere Centre Parks, activation of parks, places and open spaces programmes, and close monitoring of maintenance may help improve future satisfaction ratings.
The percentage of residents who visited a local park in the last 12 months	●	▲	74%	75%	69%	74%	
We showcase Auckland's Māori identity and vibrant Māori culture							
The percentage of local programmes, grants and activities that respond to Māori aspirations	●		75%	34%	New Measure	New Measure	Arts and culture and community empowerment exceeded their individual targets and continue focusing on these areas to increase the overall percentage of programmes, grants and activities in response to Māori aspirations. We'll continue developing Māori input into the Local Board Decision Making Group that supports the five southern boards.

Local Environmental Management

We partnered with local communities and iwi to deliver activities such as pest free Ihumātao and weed education to improve the local environment. We support capacity building of local groups interested in being part of the local resource recovery network.

This includes a trade and exchange community hub to help with repurposing, upcycling and other waste minimisation activities.

● Achieved ● Substantially achieved ● Not achieved

Outcome	Year-on-year change	2019 Target	2019 Result	2018	2017	How did we perform	
We manage Auckland's natural environment							
The proportion of local programmes that deliver intended environmental actions and/or outcomes	●	▲	100.0%	90.9%	80.0%	90.9%	We successfully delivered 10 of 11 environmental projects. The Manukau Harbour Forum's work programme and symposium were delayed with the latter scheduled for August 2019.

Local Planning and Development

Local activities included the 24-hour South visitor promotion, a campaign to leverage our strong Pasifika and Māori culture by showcasing local attractions and significant sites. We funded the PopUP business school to educate and support residents

interested in starting their own business. Our Youth Enterprise Scheme encourages students develop creative ideas into actual businesses, complete with real products and services.

● Achieved ● Substantially achieved ● Not achieved

Outcome	Year-on-year change	2019 Target	2019 Result	2018	2017	How did we perform	
We help attract investment, businesses and a skilled workforce to Auckland							
The percentage of Business Associations meeting their Business Improvement District (BID) Partnership Programme obligations	●	▼	100%	50%	100.0%	60.0%	Mangere East Village and Mangere Town Centre Business Associations did not meet their obligation because they did not submit their respective Board Charter. The council BIDs team is actively working with the Association to help it comply with its obligations in the future.



Te āhuatanga ā-rohe Local flavour

Youth group leading the change in South Auckland communities

With the mission to bring positive change in South Auckland communities, Do Good Feel Good (DGFG) has been engaging with people in Māngere-Ōtāhuhu Local Board area to get them moving and make them healthier.

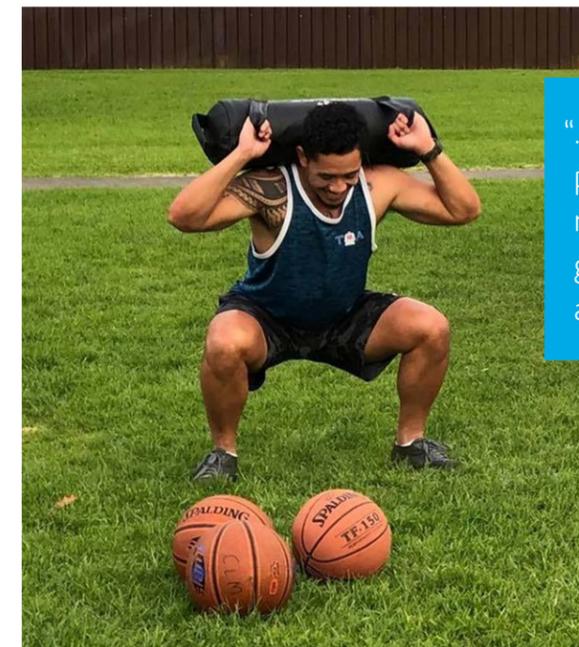
An “activation container” of fitness equipment, funded by the board, is one project helping them achieve this goal. The idea is to have residents, especially young people, join them for a day of activities in a local park.

DGFG is group of 17-24-year-olds working together to bring awareness of preventive health issues, to understand

“Many young people don’t see themselves as the problem, they see themselves as the solution. They want ownership, purpose and relationships to be genuine and effective among peers and in local communities.

“As the youth mobiliser for Do Good, Feel Good, we have tried things since its inception back in 2015 and are now comfortable with what we know, who we know and what works for the leaders,” Pjay says.

“We have multiple SKWADS to reflect their involvement and why it’s important to do good for ourselves as well as our own communities. Do Good, Feel Good is about young people leading change in south Auckland. We want



“...they want ownership, purpose and relationships to be genuine and effective among peers”

to see other young people and communities thrive.”

DGFG is a project of The Cause Collective, a charitable trust working on social change in communities. It aims to revolutionise the way social change happens, and with a

vision – strong families, strong communities, living well longer. The goal is to instil confidence in individuals and families to help themselves and others to achieve their social and economic aspirations.

the cultural contexts of young Pacific and Māori in Auckland, and to activate young people’s ideas and amplify their voices on important issues that matter to them.

DGFG’s SKWAD (squad) leader Pjay Lutua says that the group is helping youngsters take the lead in bringing the change.

Te tahua pūtea

Funding impact statement

For the period ended 30 June 2019

\$000s	NOTES	ACTUAL 2018/19	ANNUAL PLAN 2018/19*	ANNUAL PLAN 2017/18
Sources of operating funding:				
General rates, UAGCs, rates penalties		14,404	14,404	17,535
Targeted rates		1,456	1,543	1,495
Subsidies and grants for operating purposes		68	39	38
Fees and charges		1,346	1,387	1,382
Local authorities fuel tax, fines, infringement fees and other receipts		45	59	36
Total operating funding		17,319	17,432	20,487
Applications of operating funding:				
Payment to staff and suppliers	1	16,132	13,991	16,227
Finance costs		1,194	1,194	1,473
Internal charges and overheads applied		2,006	2,006	2,654
Other operating funding applications		0	0	0
Total applications of operating funding		19,333	17,191	20,354
Surplus (deficit) of operating funding		(2,014)	241	133
Sources of capital funding:				
Subsidies and grants for capital expenditure		0	0	0
Development and financial contributions*		0	0	0
Increase (decrease) in debt	2	5,675	11,852	8,176
Gross proceeds from sale of assets		1	0	0
Lump sum contributions		0	0	0
Other dedicated capital funding		0	0	0
Total sources of capital funding		5,676	11,852	8,176
Application of capital funding:				
Capital expenditure:				
- to meet additional demand		263	794	1,656
- to improve the level of service		11	1,181	552
- to replace existing assets		3,389	10,119	6,101
Increase (decrease) in reserves		0	0	0
Increase (decrease) in investments		0	0	0
Total applications of capital funding	3	3,663	12,093	8,309
Surplus (deficit) of capital funding		2,014	(241)	(133)
Funding balance		0	(0)	0

Variance explanation Actual 2018/2019 to Annual Plan 2018/2019

- Supplier payments are above plan due to higher than anticipated maintenance expenditure incurred for the maintenance of local facilities and assets. In 2018/2019, significant areas of spend in Māngere-Ōtāhuhu included streetscaping services for trees and renovation of the Walter Massey Park sports fields.
- The increase in debt is below plan due to lower than anticipated capital expenditure, resulting in a reduced requirement for debt funding.
- Capital expenditure is below plan due to:
 - A longer than expected investigation and design phase for Norana Park greenway development, resulting in physical works commencing later than planned; and
 - The extension of the tender period for Ōtāhuhu Town Centre upgrade resulting in a delay to the schedule. Contract negotiations are in progress and physical works are expected to commence in 2019/2020.

*Year 1 of the Long-term Plan 2018-2028 (10-year Budget 2018-2028)



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